

## Maritime Heroine Series

### (Operations Management of Local Ferry)

"Diligence"

"Wong Hei-man, Mandy, Assistant Operations and Marine Manager of a Ferry Company"

Voice-over: The modern life is so busy.

Everyone goes home and rest as soon as they are released from work.

Who would choose to stay behind in the office for learning?

Wong Hei-man, Mandy would do so.

She is Assistant Operations and Marine Manager of a local ferry company.

Mandy was working in a logistics company as her first job.

Her duties were already relating to the maritime industry.

Several years ago, she joined the local vessel trade.

When she first joined the local ferry company,

she was only required to receive a nine-month training,

but she requested an extended training period of two years voluntarily.

"Wong Hei-man, Mandy, Assistant Operations and Marine Manager of a Ferry Company"

Mandy: I want to learn more and acquire more knowledge.

I want to experience all the four seasons and major festivals in a year at least,

so that I know whether I am fit for this job.

Voice-over: Mandy describes herself as an "inquisitive girl" , because she asks a lot when she works onboard. She would even ask the coxswain to teach her steering and handling the ferry. The coxswain was pleased to share his skills and knowledge with Mandy.

Mandy: I just want people to know that not only men can handle a vessel. Women can do so if they are willing to learn.

There was once I stayed behind after work every day or even returned to work during holidays to learn ship-handling from coxswain. It took me several hours to learn every time and I was only willing to leave until night.

Voice-over: Mandy usually dresses elegantly in blouses and high-heel shoes during normal working days. However, she also keeps a uniform in the office, so that she can help out on the vessel or at the pier whenever necessary.

Mandy: It is my principle that I complete my own duties before learning ship-handling. That is why I am always excited when I can get on the vessel.

Now I am ready to sit for the Local Coxswain Grade 2 Certificate Examination. My goal is to obtain Local Coxswain Grade 1 Certificate. Not only because it is my interest, the skill of handling a ferry is also beneficial to my daily work. I can familiarise myself with the whole operational process.

Voice-over: Mandy likes to learn ship-handling  
because her grandfather was a seafarer of ocean-going  
vessels.  
That is why Mandy has an emotional attachment to sea.

Mandy: I heard many stories from my grandmother  
about my grandfather's seafaring experiences since I was  
small.  
She was always excited when talking about it.  
That was why I like the sea since I was small.

Voice-over: To balance the work and study,  
Mandy has given up a lot of time with her family and  
boyfriend.

Mandy: My mother always jokes that her daughter has gone missing.  
My husband, who was my boyfriend,  
worried if I am physically fit for the position.  
However they are very supportive of me for doing what I am  
fond of.

Once I have found the things that I am passionate about,  
I would look for opportunities to try and dig into it.  
I will not say I cannot do it  
before making any effort.  
I really enjoyed the learning process.

" Diligent to learn Dare to try"

" Special Thanks New World First Ferry Services Limited"

(Hong Kong Maritime and Port Board)